

EDUP Smart HD Camera

Standard User manual



Please read the instruction manual carefully before using this product, and save this instruction manual as a reference for future use.

Due to product upgrades or other reasons, this manual will be updated regularly. The company reserves the right to change the content without notice.

Product overview and main features



- RF LED
- Indicator LED
- Lens
- Photoresistance
- Reset
- TF card slot
- Bottom base



- Cloud storage
- Remote control
- Support iOS
- Support Android
- Two-way voice
- Remote monitoring
- Wireless connection
- Motion detection
- IR-CUT
- Infrared night vision
- HD recording
- Mobile tracking

Basic parameters

Product name: HD network camera
 Wireless standard: 2.4GHz IEEE 802.11b/g/n
 Image sensor: 1/2.7 CMOS
 Video coding standard: H.264/H.265
 Infrared night vision distance: 5M
 Memory expansion: maximum support 128GTF card
 Power supply: 5V/1A
 Warranty period: 1 year

Download app

1. Search and download "EDUP Smart" on the App Store or Google Play. 2. Scan the QR code below to download.



Software registration and login

1. register:

If you don't already have an App account, you can register an account or log in with an SMS verification code. See the current and next pages for an explanation of the registration process. Click "Register" to enter the Privacy policy page of "EDUP Smart". Click "Agree" to proceed to the registration page of machine, number or email.



2. Existing account login:

If you have already registered an account, you can skip creating a new account and click "Login" to enter the login page.

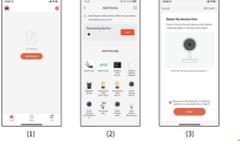
(1) The system automatically selects the current country/region, or you can manually select the country/region.
 (2) Enter your registered mobile phone number or email address, and enter your password to log in to the system.

Connect the camera to the mobile device

(1) Important: This camera only supports 2.4GHz Wi-Fi.
 (2) In order to stabilize the network connection, please make sure that the camera and mobile device are close to the router.

Device Setup Steps:

Ensure Preparation: Make sure your phone has Bluetooth and Wi-Fi enabled, and it is connected to the internet.
 Open the APP: On the main screen of the APP, tap the "+" icon in the upper-right corner (as shown in Figure 6). Auto or Manual Device Discovery:
Auto Discovery: Tap Bluetooth and Wi-Fi. The APP will automatically search for nearby devices. Tap the device you want to add and follow the instructions.
Manual Setup: Select "Smart Camera (Wi-Fi)" (as shown in Figure 6) to manually add the device.
 Set up the Device: Tap "Yes" in Figure 6, locate the device's power cable port, connect the power cable, and plug it in, wait for the device to power up.



Features

Click the camera on the "EDUP Smart" main interface to enter the real-time monitoring interface, and you can operate and control the camera on the interface.



More features



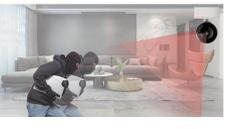
*Private mode:

Turn on the privacy mode, the camera lens will be closed to protect personal privacy.



*Mobile tracking:

When the camera detects a moving object from the monitoring area, the camera will focus on the object and automatically track it to capture high-definition images.



*Cloud storage:

A value-added service on the EDUP Smart platform, if customers are unwilling to insert a card and need storage capabilities, they can purchase the corresponding package at their discretion.



*Share Device:

The camera can only be connected to one mobile phone at the same time, but other family members can remotely watch the camera by sharing, and other family members need to register for a EDUP Smart account.
 The specific sharing operation steps are as follows:
 Tap Settings -> Tap Shared Device -> Add Sharing -> Enter the other party's account -> Finish



*Installation method:

The camera is equipped with a mounting frame at the same time, which supports three installation methods: front, side, and upside down.



Other functions:

- PTZ control function
- HD night vision
- Storage settings
- Video playback
- Two-way voice
- Support TF card recording (max support 128GB)

Troubleshooting guide

Q1: What should I do if the camera cannot be connected during the process?
 *Customers can connect to Wi-Fi immediately after receiving the camera and powering on.
 *If you do not hear the prompt tone after the camera self-check is completed, you can reset the camera by pressing the reset button with the card pin for 5-6 seconds. When the reset is successful, you will hear a "Q1" prompt, and then the camera will prompt "restore factory settings", "camera start", "please configure network". At this time, you can use your mobile phone to configure the network normally.
 *The camera only supports 2.4GHz Wi-Fi, please make sure to connect to the correct Wi-Fi.
 *When connecting the camera, you will hear different voice prompts. Please take corresponding measures according to the voice prompts.

Q2: If "EDUP Smart" displays "Device disconnected", what should I do?
 *Ensure that the camera is turned on and the router network is operating normally.
 *Restart the camera. If the camera is still disconnected after restarting, please remove the camera from the App and then reconnect it.

Q3: How to connect my camera to another Wi-Fi?
 *If the current Wi-Fi of the camera and the Wi-Fi you want to switch can be connected at the same time, you can pull up to the bottom in the setting interface, click to remove the device, you can configure the network in the new Wi-Fi environment.
 *If the camera is disconnected from the current Wi-Fi, the application will display "device disconnected". Click "troubleshoot" to connect to another Wi-Fi. Or remove the camera from EDUP Smart. Then reconnect the camera to the Wi-Fi you want to switch.

Q4: Install the SD memory card and select the memory card recording mode to record all day long, why is there a blank part on the video timeline?
 *Confirm that the SD card is in normal state; if not, please format the SD card.
 *If there is a blank part in the timeline after the video is formatted, please replace it with another SD card.
 *Tip: When the camera clears the cache memory and restarts, it will also clear a blank part on the timeline of the video.

Q5: Why can't the camera read the SD card?
 *Please make sure that the SD card is not damaged. If the SD card is damaged, please replace another SD card.
 *When the network quality is poor, the camera may not be able to read the SD card. You can change the quality of the video from HD to SD in the video interface.
 *Tip: Restart the camera after installing or removing the SD card. When powering the camera, do not install or remove the SD card to avoid damage to the video or SD card.

Q6: Why can't my mobile phone receive notifications?
 *Make sure you allow EDUP Smart to send you notifications in your mobile device settings.
 *Make sure you turn on all the options in the push notification settings.
 *Make sure that the current time is not at the scheduled time to stop the notification.
 *Tip: When you watch the real-time video of the camera, the mobile device will not receive any notification.

Q7: When I choose private sharing, how many accounts can I share? How is it shared?
 *The network bandwidth is limited and too many users access the camera at the same time. Camera equipped with cloud service subscription package can be shared with up to 10 accounts.
 *In the private sharing interface, press and hold the account you want to cancel sharing, and then click cancel.

Q8: Why can't I operate the camera with a shared account?
 *For security, the shared account cannot operate the camera. If other users want to operate the camera, please log in directly with the account bound to the camera.

Q9: Why is there a circle in the video, and why is the video buffered when watching?
 *The circle in the video means it is still loading. Please check the network connection of the camera and mobile device. You can also change the quality of the video from HD to SD to smooth.

Q10: Why is there image noise in a dark environment?
 *It's just normal. However, in order to improve the image quality, you can turn on the IR LED when the environment is dark; at the same time, the color of the image will also be black and white.

Q11: Why does the camera make noise?
 *When the camera rotates, the motor will emit a small sound, and then the App will record these sounds through the camera's microphone. It can be eliminated by turning off the sound in the APP interface, or turning off the microphone in the setting interface. In addition, when the distance between the mobile device and the camera is very close, it will produce an echo. It can be eliminated by moving the device away from the camera. If the camera makes abnormal noises that cannot be eliminated, please contact us.

Packing list



Note: The accessories are subject to the physical packaging.

EDUP智能高清摄像头

快速安装手册



由于产品升级或其他原因，本手册部分内容可能与实际产品有所差异，请以实际产品为准。

使用本产品前请仔细阅读使用说明书，并妥善保管本使用说明书，以备日后使用。

产品概述及主要特点



- 红外灯
- LED红外补光灯
- 镜头
- 光敏
- 复位键
- TF存储卡槽



- 云存储
- 远程控制
- 支持iOS
- 支持安卓
- 双向语音
- 远程监控
- 无线连接
- 移动追踪
- TF卡存储
- 红外夜视
- 高清录制
- 移动侦测

基本参数

产品名称: 高清网络摄像头
 无线标准: 2.4GHz IEEE 802.11b/g/n
 图像传感器: 1/2.7 CMOS
 视频编码标准: H.264/H.265
 红外夜视距离: 5M
 内存扩展: 最大支持128GTF卡
 电源: 5V/1A
 保修期: 1年

网络设置

1. 搜索并下载 "EDUP Smart" 应用。
 2. 扫描以下QR码进行下载。
 3. 安装并打开应用。
 4. 按照应用提示进行网络配置。



设备连接

1. 确保摄像头已通电。
 2. 确保摄像头与路由器距离较近。
 3. 按照应用提示进行设备连接。

设备共享

1. 打开应用，进入设备共享设置。
 2. 选择要共享的设备。
 3. 输入对方的EDUP Smart账号。
 4. 确认共享设置。



常见问题

Q1: 摄像头无法连接到Wi-Fi怎么办?
 *请检查摄像头是否已通电。
 *请检查摄像头与路由器的距离。
 *请检查路由器的Wi-Fi是否正常工作。
 *请尝试重启摄像头。
 *请尝试重启路由器。
 *请尝试将摄像头连接到其他Wi-Fi网络。

Q2: 摄像头无法连接到手机怎么办?
 *请检查手机是否已打开蓝牙和Wi-Fi。
 *请检查手机是否已安装EDUP Smart应用。
 *请检查手机是否已连接到互联网。
 *请尝试重启手机。

保修卡

一、购买本产品，请仔细阅读以下保修条款，以确保产品得到有效保修。

- 用户在购买产品时请认准保修卡。
- 保修卡背面印有保修条款。
- 保修卡背面印有保修条款，请仔细阅读。
- 产品保修期为一年，自保修期起对产品发生的质量问题进行维修。本公司提供免费维修及上门服务。

二、下列原因造成产品损坏不能正常使用，不在保修范围内。

- 未按使用说明书及安装要求进行操作。
- 一切人为或非出厂造成的产品损坏。
- 非本公司认可的维修，造成产品接口损坏等。
- 产品表面划伤、老化、褪色及变形。

三、保修服务，用户可向本公司提供维修服务，也接受支付服务费。

用户资料			
产品名称	产品型号	产品SN码	购买日期
保修记录			
保修日期	故障及处理方法	完成日期	维修签名

折后尺寸: 12x8 cm